



# St. Joan of Arc School

**Learners Today, Leaders Tomorrow**



**All SJA Families must create an account through FACTS.**

**<https://online.factsmgt.com/signin/3X8ZV>**

## **Parents Receive:**

- An online, real-time information through a secure, password protected web site: view payments made, future scheduled payments and adjustments
- Ability to pay ahead, apply payments, or catch up on a missed payment.
- Ability to switch between multiple accounts.
- Payment reminders.
- An itemized payment history.
- A mobile payment platform that works on any mobile device.

## **What if there is a financial hardship that arises?**

- Contact the school office immediately (330-477-2972).
- FACTS can modify automatic payments (direct debit and credit card) two (2) days in advance of payment due date
- FACTS does NOT change payment terms of the agreement without school authorization

## **How to sign up:**

1. Register at this site: **<https://online.factsmgt.com/signin/3X8ZV>**
2. Family sets up account with FACTS.
3. Select payment plan, payment method, and payment date.
4. Family receives confirmation email or letter.
5. School enters tuition to finalize the agreement.